

## Responding to the Census

The 2020 Census is happening now. You can complete your questionnaire online, by phone, or by mail.

Homes have begun receiving their invitation to respond to the 2020 Census between March 12–20. These official Census Bureau mailings will include detailed information and a Census ID for completing the census online.

### How to Respond

The 2020 Census will ask a few simple questions about you and everyone who is or will be living with you on April 1, 2020.

For the first time, you can choose to complete the census online, by phone, or by mail. Find out more about each of these methods below:

#### Online Response:

Your Census ID can be found on the letter or questionnaire you receive from the Census Bureau. All Census IDs have 12 characters (letters and numbers). These census mailings are marked with the 2020 Census logo and show the U.S. Department of Commerce in the return address.

If you have not received anything from the Census Bureau yet, you can still respond online. Visit the online form and select the "Start Questionnaire." Below the ID field, click the link that says, "If you do not have a Census ID, click here."

Please note that if you are responding online, you must complete the census in one sitting, as you don't have the ability to save your progress.

#### Phone Response Guide:

The 2020 Census will ask a few simple questions about you and everyone who was living with you on April 1, 2020. You have the option of completing the questionnaire by phone. To begin, call 844-330-2020, or go to <https://2020census.gov/en/languages.html> for additional language options.

#### Paper (Mail) Response Guide:

All homes will receive a paper questionnaire if they do not first respond online or by phone. When responding, use blue or black ink to fill in the questionnaire. Do not use a pencil.

When finished, return the questionnaire in the envelope provided. If you have lost your return envelope, please mail your completed questionnaire to:

**U.S. Census Bureau  
National Processing Center  
1201 E 10th Street  
Jeffersonville, IN 47132**

If you have any questions please call 844-330-2020. For information on services for people who are deaf or hard of hearing: Call the TDD number at 844-467-2020. For general questions: Visit our Frequently Asked Questions (<https://2020census.gov/en/help.html>) page.