

# Your DocFind® Online Directory

Archdiocese of Atlanta



## It's easy to find doctors and hospitals in your network

When you and your family need care, you can look for doctors and hospitals in the Aetna Choice® POS II network. It's easy when you use the online DocFind directory from Aetna.\* With up-to-date listings, you can search for providers by name, specialty, gender, hospital affiliations and more.

Please note: The Archdiocese of Atlanta is not contracted with Aetna dental or vision providers. In-network discounts do not apply for dental or vision services, and providers may ask you to pay for services up front.

### Find Aetna providers online in just a few quick steps

You can use the DocFind directory anywhere you have Internet access. You can access the directory by visiting <a href="http://aetna.com/docfind/custom/mymeritain/">http://aetna.com/docfind/custom/mymeritain/</a> OR through your member website:

- 1. Visit www.meritain.com.
- 2. Under *Doctors and Hospitals*, click the link *Meritain Health's Aetna DocFind Site*.

  This link will take you directly to the Aetna DocFind site: <a href="http://www.aetna.com/docfind/custom/mymeritain/">http://www.aetna.com/docfind/custom/mymeritain/</a>
- 3. Key in the type of provider or provider name, specialty, procedure or condition under *Who or what are you looking for?* and the desired geographical area under *Where?*. Click *Search*.
- 4. Choose Aetna Choice POS II (Open Access) under Select a Plan.



OR

- Click on one of the options listed under Provider Types, Conditions or Procedures. You will be prompted to key in the desired geographical area and select your plan (as shown in step three).
- Choose your provider from the list of providers displayed on the results screen. You can learn more about each by clicking on the provider's name.
- 7. Narrow your search results by using the filters under Narrow Your Results. Choices include Hospital Affiliations, Group Affiliations, Languages, Gender and Specialty.



8. For more search tips, you can click on Search Tips and FAQs on the home screen.

If you have questions while searching for a doctor or hospital, simply click on the *Contact DocFind* link. It's at the top of any DocFind page. You'll be able to send a quick comment or question.

#### Find providers by phone

Need a provider when you're not near a computer? No problem. Simply call the Aetna Provider Line at 1.800.343.3140 from 8:00 a.m.-5:00 p.m. EST, Monday through Friday.

If you need more information, we're here to help. Just call Meritain Health Customer Service at 1.800.925.2272.

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#### www.meritain.com

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