

Using your Archdiocese Health ID card

Always carry your Health ID card with you. Show it to your healthcare providers when you receive services. Your Health ID card includes important information including:

- Your ID number. You'll use it to log on to MERITAIN.com, when you call customer service or when you have a prescription filled at a pharmacy.
- Your Meritain Health customer service phone number.
- The phone number your healthcare provider will use to pre-certify benefits for certain services, such as inpatient hospital care.
- Claims submission information for healthcare providers and pharmacies.
- Information about using other services.

Whenever you receive your new Health ID card, check it to make sure it carries proper identifying information. If there are any errors, please contact the Archdiocese Employee Benefits Department.

Meritain.com

Registering Is as Easy as 1 – 2 – 3

1. Go to www.MERITAIN.com
2. Click on **Create a New User Account**. Have your Archdiocese Health ID Card available as you'll need your member ID and group number
3. Create your personalized username and password. You'll also need to enter an e-mail address
4. Create your security question and answer. Make sure this is something you can easily remember, as it will be used to assist you if you forget your username or password in the future. Now you're ready to log in!

At Meritain.com you can:

- Look up health and wellness topics in the online medical library.
- Find the status of a claim and view account summaries which allow you to easily view your deductible and out-of-pocket accumulations.
- Take a health risk assessment to learn how you're doing and how you can improve your health.
- Benefit from online health coaching.
- Find network doctors, clinics and hospitals and search for and compare hospital quality ratings.
- Order Archdiocese Health ID Cards.